



Southwest Ontario  
Aboriginal Health  
Access Centre

# Child and Youth Navigator

**Status: Full-time**

**Location: Chippewa**

**Posting Date: November 12, 2020**

**Southwest Ontario Aboriginal Health Access Centre (SOAHAC)** is a diverse, dynamic, multiservice Indigenous health and wellness agency. We strive to provide quality, wholistic health services by sharing and promoting traditional and western health practices to enable people to live in a more balanced state of well-being. The Centre provides services to Indigenous people including those who live on and off reserve, status, non-status, Inuit, and Métis within the southwest region. SOAHAC has a mandate of ensuring that health services are accessible, of high quality, and are culturally appropriate. We are also mandated to build health care capacity within Indigenous communities. Currently, we are seeking the services of a **Child & Youth Navigator** to join our interdisciplinary staff team at our **Chippewa site**.

The **Child and Youth Navigator** provides short term support and case management to children, youth and their families as they navigate through the health care system for mental health or complex care needs and transition to longer term services. Services provided include connecting children, youth and their families to the most appropriate service provider, liaising with other parts of the health care system, accompanying clients to their appointments with psychiatrists or other specialists, crisis intervention and outreach, in-school support to children and their teachers. This position requires knowledge of and collaboration with, the surrounding Indigenous communities as well as, First Nations/Inuit and/or Métis populations in London and Middlesex.

## **Experience**

A minimum of three (3) years direct experience working with youth and families in a counselling, social development or other related health setting. Experience working with First Nations, Inuit and Métis (FNIM) people in community based settings and fluency in a local language would be considered an asset.

## **Qualifications**

- Degree/Diploma in Social Work, Nursing, Indigenous Studies, Mental Health or other relevant program of study
- Experience providing outreach to urban and rural mainstream and Indigenous service providers and community groups to offer cultural supports preferred
- Proven ability to develop wholistic plans of care with the client and ensure a connection with the appropriate resources
- Ability to work with youth and families in crisis and to provide appropriate supports

- Knowledge of FNIM Traditional Teachings, Culture, Values and History
- Awareness of Health and Wellness issues pertaining to FNIM People
- Excellent written and oral communication skills
- Valid driver's license, automobile insurance, driver's abstract and willingness to travel
- Computer proficiency including proven ability to use relevant technology (i.e. Microsoft Office Suite, EMR)
- A current and satisfactory Vulnerable Sector Police Check is a condition of employment
- Willingness to participate in ongoing cultural learning and traditional teachings
- First Aid/CPR certification required
- Proof of current/ valid license from regulatory body required

### **Knowledge/ Skills & Abilities**

- Provides community-based educational and support services to parents to assist in successful completion of assessments and implementation of plans of care, including teaching skills, role modeling, and helping parents to utilize family strengths to overcome identified challenges.
- Be the safe place for the youth, family and caregivers to express their concerns, improvements and/or opinions.
- Serves as a knowledgeable source of community resources; assesses the parent/family, determines the case needs, and assists parents in navigating/utilizing community resources.
- Serves as an advocate and navigator for youth and family members, including accompanying parents to various school and medical appointments as needed for support.
- Coordinate and facilitate a care conference to re-assess youth needs. Ensure that all services or supports are in place to address gaps identified and to implement their coordinated care plan.
- Peer mentorship to child and youth, services include coping strategies, self-esteem, self-awareness, culture teaching and identity, etc.
- Provides mentorship and counselling to children and youth to support the development of coping strategies, self-esteem, self-awareness, cultural identity. Familiarity navigating and coordinating care within mainstream care environments
- Excellent interpersonal skills with the ability to communicate clearly
- Ability to work within a community based organization, with referrals to/from various agencies
- Strong organizational skills with the ability to work effectively and independently
- Development of culturally and age appropriate group programs
- Facilitate the delivery and evaluation of group programming
- Report writing skills for CAS, school, physician or other agencies as required
- Conducting initial assessment for all assigned clients
- Generate and document client progress and individualized program plans and evaluate progress of treatment
- Participate in case management meetings with staff
- Ability to maintain good attendance and punctuality

**This job may require additional responsibilities and duties as assigned by Southwest Ontario Aboriginal Health Access Centre.**

Please Note: This position is full-time @ 35 hours (5 days) per week. Salary is subject to experience and funding. Comprehensive benefit and pension package included.

SOAHAC values diversity and is an equal opportunity employer; however, hiring preference will be given to qualified Indigenous applicants. SOAHAC is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act. If you require accommodation to apply or if selected to participate in an assessment process, please advise Human Resources.

**If you are interested in applying for this position, please forward your cover letter, resume, and 3 references (minimum two references must be from a supervisor or manager) to:**

Email: [careers@soahac.on.ca](mailto:careers@soahac.on.ca)

Subject line: **Child & Youth Navigator, Chippewa**

Attention: **Human Resources  
Southwest Ontario Aboriginal Health Access Centre  
425 - 427 William Street  
London, ON N6B 3E1**

Closing Date: **November 26, 2020**

*Please visit Southwest Ontario Aboriginal Health Access Centre online at: [www.soahac.on.ca](http://www.soahac.on.ca) or like us on [www.facebook.com/soahac](https://www.facebook.com/soahac) to learn more about us!*

*We thank all those for applying but only those selected for an interview will be contacted.*